

June 2008



Lab News

**Lab & Radiology Luncheon
For Referring Office Managers,
RN's, Nurse Practitioners**
Thursday, June 12, 2008 11:30a.m.
Davenport 102A, Salem Campus
RSVP to Hannah Stringer
Fax: 978-354-4090 or
Email: gstringer@partners.org.

Lab Topic:

Optimal Collection of Samples for
Microbiology Testing

Radiology Topic :

MRI Transitions

3D Ultrasound Images

General Ultrasound Examination

Ordering & Preparation

Question and answer period

Save the Date, Friday, September 12th
for the next Referrers Lab & Radiology
Luncheon 11:30a.m., Davenport 102A.

Mayo Medical Laboratories went live on May 13th

We are pleased to announce that Mayo Medical Laboratories is now the reference laboratory of choice for NSMC Laboratories and other Partners Hospitals. The majority of referred tests have been transitioned to Mayo Medical Lab with others to follow. Tumor markers will be moved after performance of correlation studies.

Mayo Medical Laboratories testing will be performed at the New England site in Wilmington, MA and the main site in Rochester, MN. We expect you to experience quicker turnaround time for most assays and efficient reporting of results with less manual intervention.

Mayo Medical Labs is the reference lab for the Mayo Clinic and specializes in esoteric laboratory testing for hospitals across the country and around the world.

NSMC Laboratory is very excited about the new association with Mayo Medical Laboratories.

New Account Manager for NSMC Lab Outreach Program

We welcome Hannah Stringer, Account Manager responsible for the NSMC Outreach Program. Hannah has extensive Account Management experience in travel, airline and hospitality industry. She welcomes the opportunity to be in the healthcare industry representing the NSMC Laboratory in servicing the needs of our Outreach clients.

Hannah is also known to all who have read her emails, as Gertrude Stringer. Gertrude and Hannah Stringer are one and same person. She will be visiting with you over the next month to introduce herself and check in on the needs of your organization. Hannah can be reached at 978-354-4119, gstringer@partners.org.

Save the Date: NSMC Cancer Walk, June 22, 2008.

Join NSMC Laboratory on Sunday, June 22, 2008 for the 18th annual NSMC Cancer Walk. For more information, log on to www.nsmccancerwalk.org, or email cancerwalk@partners.org or call toll free 866-296-6900.



Lab News

NSMC bids Farewell to Wendy Daigle, Sales & Marketing Manager, NSMC Laboratory

Wendy Daigle has taken a position as Sr. Business Development Associate with Newton-Wellesley Hospital, which is also a part of the Partners Healthcare system.

Her new role will include marketing for Laboratory and Radiology Services, as well as other NWH Outpatient Services.

The NSMC Laboratory staff and clients will miss her greatly but are proud to see her advance within the Partners Healthcare network. We wish her the very best.

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500 Lynnfield St, Lynn, MA 01904

Contact Us:

Client Services
Tel: 978-354-4134
866-NSMC LAB
Fax: 978-740-4866
nsmclabs@partners.org

Sales & Marketing
978-354-4119

New Lab Client Services/ Specimen Processing Manager

NSMC laboratory welcomes Beth Sigsbury, Client Services and Specimen Processing Departments Manager. Beth is an ASCP certified medical technologist and has experience working in hospital labs and physician office labs. She understands the issues of office based and hospital based clients and looks forward to using her insight to meet the needs of our Outreach clients.

Beth would like all clients to read and review the policy below:

Improving Accuracy of Patient Identification and Ordering of Tests on NSMC Requisition Forms

All specimens must be labeled with 2 unique patient identifiers. Examples are: name, DOB or medical record number. A patient's room number or physical location cannot be used as an identifier. Unlabeled or mislabeled specimens are subject to rejection.

All specimen containers should be labeled in the presence of the patient. This includes containers given to the patients for future collection such as urine containers and guaiac (occult blood) cards.

NSMC Requisition forms have common tests listed with check boxes. All tests should be checked off and the area listed as Other Tests/Requests should be used strictly for tests not listed on the requisition forms. Errors are made when caregivers handwrite tests rather than using the check boxes.

When the above procedures are followed, specimens sent to NSMC Labs can be more rapidly processed. Fewer recollections will be required because specimens are correctly labeled.

On behalf of the patients we serve, we thank you for your efforts to provide the best care possible. Beth Sigsbury can be reached at 978-354- 4673 with any questions you may have.

HOLIDAY SCHEDULE

Independence Day, Friday July 4th
Labor Day, Monday, September 01

The NSMC Lab will be observing Independence Day holiday, Friday July 4th and Labor Day Monday, September 1, 2008.

The phlebotomy and courier departments will service stats only. Please call 978-354-4134 should you have any questions or wish to schedule a service.